



November 30, 2017

## **QUALITY POLICY**

It shall be the goal and objective of every All-West Inc. employee to provide error-free service in all phases of the distribution process as encompassed and defined in our company's Quality System.

The specific objectives to achieve and continually improve upon are:

- 1) To provide on-time delivery to our customers.
- 2) To ensure compliance with all contract requirements and agreed-to specifications.
- 3) To nurture friendly, ethical, and businesslike relationships with all customers, suppliers and the community in general.
- 4) To remain aware of, and to respect, all reasonable public policy initiatives and laws, relative to each team member's area of responsibility.
- 5) For each decision-maker (sales and purchasing) to minimize inventory risk, to address "dead stock" concerns in a timely fashion.
- 6) For all personnel to always put "safety first".

Rick Peterson  
CEO

This Policy is to be a part of the training process of all new and current employees, and shall be posted conspicuously in various locations throughout the company's facilities.

Quality Policy (Rev. E) [11/30/17]

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